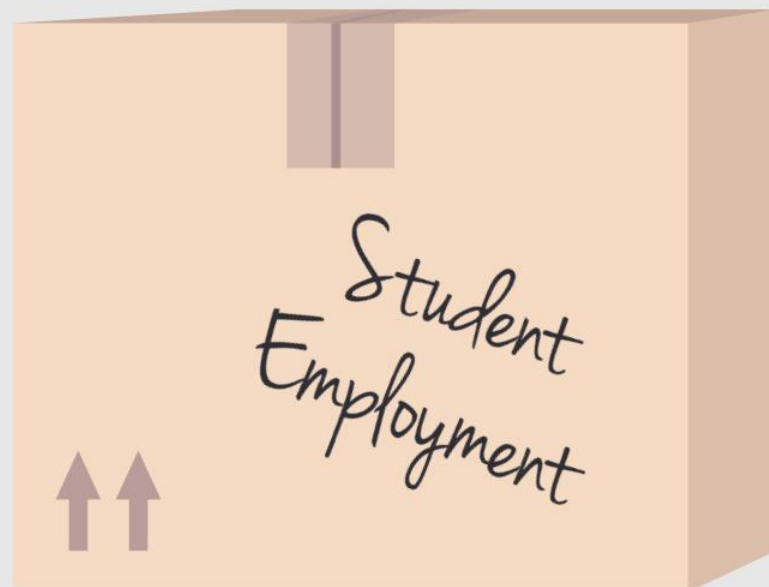
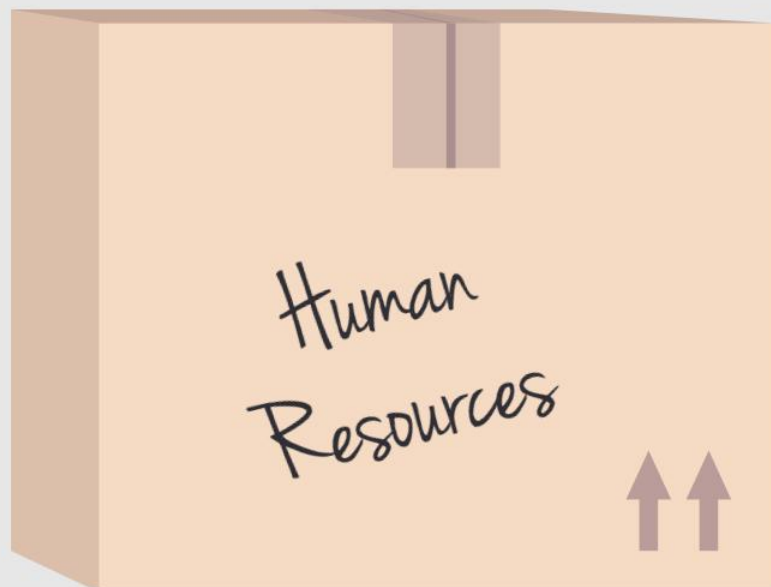




UCCS HR & Student Employment Collaboration





How did we do it?

Close proximity as well as improved communication between our departments has allowed collaboration that improves the performance of both units, supporting customer and employee experiences as we more closely resemble a one-stop-shop.



Human Capital Management

Campus communication, training and processes

Affordable Care Act

Pilot program, policy changes



Human Capital Management

- Collaboration on campus-wide communication and training allowed our offices to minimize confusion with system issues during the transition.
- By sharing system experiences and workarounds, we were able to mitigate user concerns and troubleshoot a number of issues at a campus level.

**Shared knowledge.
One voice.**





Affordable Care Act

HR & Student Employment facilitated campus wide meetings to align work groups and create policy.



A pilot program was implemented at UCCS one year prior to the required implementation deadline.

**Proactive response.
Efficient implementation.**

Implementation status.

This collaboration has continued through the close working relationship that has been developed between members of both offices, and is translated to enhanced relationships across the campus community.





Long term impact.

- A problem with paper check printing at Employee Services was discovered by collective action at UCCS and corrected at the system level, benefiting CU as a whole.
- All new and current employees benefit from improved communication, one-stop services and timely solutions to problems.
- Both departments have seen better performance as a whole, as knowledge is shared freely between departments and duplicate work is no longer necessary.

Commitment to success.



This improved business process and enhanced performance has been implemented with close collaboration on essential tasks including the ongoing Human Capital Management transition, Affordable Care Act implementation and a commitment to constant communication and support.



"Coming together is a beginning; keeping together is progress; working together is success."

Henry Ford